



Effective May 1, 2009, The Town of Jamestown will only install water and sewer services for single family-residences.

1. Non-residential property owners are required to hire a licensed utility contractor to install services. Residential developments must hire a licensed utility contractor to perform the work. Privilege fees will apply as required.
2. Please allow a minimum of 4 weeks from date of purchase for the Town of Jamestown to perform the water and/or sewer tap. Water meters and cleanouts are normally placed near the center of the roadway frontage. If you require a location other than the above stated, please provide a stake at the desired locations of the tap and mark it "water and sewer." Please note we will attempt to provide the services at the requested location, but you are not guaranteed this location.
3. Water meters are installed by street addresses - not lot numbers. Building permits or permanent street numbers must be posted and visible before water meter can be installed.
4. If your contractor sets the meter box, be sure to check it prior to calling to have the meter set. Meters will not be installed unless the box is level with the ground and the box is set parallel with the curb or edge of pavement. The box lid should measure 12" +/- 2" to the top of the meter setter.
5. Services must not be set in driveways.
6. The customer must be connected to water meter yoke (either to stand pipe or house) before the meter can be installed. Once completed, call 454-1138 to request the meter to be set.
7. If taps are to be made at an address other than the actual service address shown, please indicate- for example, service address is "100 Anywhere Street," but taps are to be made on the side or back street -- "ex. 105 Somewhere St.". Show name of street where taps are to be made - in the example, show "105 Somewhere St.". We need this information so our request for underground location markings will be correct and there will be no unnecessary delay in making the taps. A map or drawing would be most helpful.
8. Backflow prevention device type must be approved prior to installation. The installation must be inspected before meter can be installed or service activated.

**To inquire about costs, requirements, procedures,
and to request meter be set - call 336-454-1138**